

Debora Parr

From: The West Hill [thewesthill@ntlworld.com]
Sent: 10 August 2009 16:50
To: 'petapugh@fsmail.net'
Subject: RE: friday night

Hi Peta

I'm surprised to hear this as Friday night certainly wasn't any louder than usual but having said that I'm quite happy to turn things down overall in future. I did note excess people on the pavement myself and spoke to our doorman a couple of times about this; according to him they were people entering / leaving the pub (rather than people he had allowed outside specifically) so I will let him know there has been a complaint and make sure he is more proactive about moving people in / out in future – although people do lie and say they are leaving just so they can be allowed outside, unfortunately.

Debora

From: Over the Yardarm Ltd [mailto:overtheyardarm@ntlworld.com]
Sent: 10 August 2009 16:39
To: thewesthill@ntlworld.com
Subject: FW: friday night

From: peta taylor [mailto:petapugh@fsmail.net]
Sent: 08 August 2009 09:01
To: west hill
Subject: friday night

Hello Debra and Cliff,

A difficult night last night: I was woken just after 2am this morning by music through my bedroom walls. If it was played below the set level then the level needs reviewing: I could hear it clearly: drums, bass, vocals etc for the next hour until the pub closed. There was also a noisy night on the street from at least 7 people outside the door. As a result, I was awake for nearly 2 hours. I hope you understand that, in my opinion, this is why the late license isn't working.

Peta

15/09/2009

THE WEST HILL
NOISE CONTROL RECORD FRI & SAT NIGHTS

Date: 15/8
 Completed By: DEBCRA

Audible Noise Checks (across road) and Actions Taken

11pm: ✓
 Midnight: ✓ Closed double door
 1am:
 2am:
 3am:

Decibel Monitor Readings and Actions Taken

11pm 75
 Midnight 78 Tuned down
 1am 76
 2am 76
 3am Stopped 2.45 am

Comments on SASSCO door staff

Reminded Gary about ~~E~~ being proactive
 moving people in and out

Other Issues & Observations

music Quiet after 2am (DJ finished)

THE WEST HILL
NOISE CONTROL RECORD FRI & SAT NIGHTS

Date: 4th Sept
Completed By: Debarun

Audible Noise Checks (across road) and Actions Taken

11pm: ~~80~~ ✓ 11.30 Could hear bass?
Turned down
Closed outside door
Midnight: FINE
1am: FINE
2am: FINE
3am: Fine

Decibel Monitor Readings and Actions Taken

11pm 80 - Turned down from pre-11 volume
Midnight 81
1am 78
2am 83
3am 80

Comments on SASSCO door staff

Gang

Other Issues & Observations

LOUD ~~intra~~ industrial noise
from station started 1am approx

No issues

THE WEST HILL
NOISE CONTROL RECORD FRI & SAT NIGHTS

Date: 5/9
Completed By: Debra

Audible Noise Checks (across road) and Actions Taken

11pm: FINE
Midnight: ✓
1am: ✓
2am: ✓
3am: ✓

Decibel Monitor Readings and Actions Taken

11pm 70
Midnight 68
1am 74
2am 72
3am

Comments on SASSCO door staff

Gay

Other Issues & Observations

Quiet night, no issues

THE WEST HILL
NOISE CONTROL RECORD FRI & SAT NIGHTS

Date: 11/9/09
Completed By: LOU

Audible Noise Checks (across road) and Actions Taken

11pm: ✓
Midnight: ✓
1am: ✓ - closed outside door.
2am: ✓
3am:

Decibel Monitor Readings and Actions Taken

11pm 68.
Midnight 72.
1am 76.
2am 75
3am

Comments on SASSCO door staff

gaty.

Other Issues & Observations

APPENDIX 12 a

Debora Parr

From: peta taylor [petapugh@fsmail.net]
Sent: 04 March 2009 19:02
To: Over the Yardarm Ltd
Subject: RE: The West Hill

* Thanks Deborah. Looking forward to Saturday. I know them and so I'll be there in the audience! *

Peta

Message Received: Mar 04 2009, 06:05 PM
From: "Over the Yardarm Ltd"
To: petapugh@fsmail.net
Cc:
Subject: RE: The West Hill

I'll phone the rep tomorrow (Thurs) although I'm not sure how long it'll take to action.

* FYI - there will be a band playing at the pub on Saturday but our licence prohibits live music after 11 so don't be too alarmed if it seems loud earlier in the evening, they will be finished by 11 at the latest and the courtyard locked up as usual. *

Debora

From: peta taylor [mailto:petapugh@fsmail.net]
Sent: 03 March 2009 21:59
To: Over the Yardarm Ltd
Subject: RE: The West Hill

That would be great Deborah although - and I know the complaints must seem endless - the issue of hearing people p-ing and flushing late at night will continue. It's not an issue until late/bed-time as I don't use the room until then and I can see no solution while the pub's open late.

Peta

Message Received: Mar 03 2009, 04:48 PM
From: "Over the Yardarm Ltd"
To: petapugh@fsmail.net
Cc:
Subject: RE: The West Hill

Hello Peta -

So would you like me to go ahead with arranging the removal of the hand dryers?

Regards,

15/09/2009